**Touch Screen Kiosk Setup Instructions**

The Touch Screen Kiosk comes with everything installed that’s needed for MySeniorCenter but there are a few steps you will have to take to get it up and running.

**The boxes**

* The equipment needed for the kiosk station will arrive in two boxes. One box will have the All-in-One PC which is the touch screen itself as well as a keyboard and mouse and all the necessary cables.
* The other smaller box will have the scanner and scanner’s USB cable.

**Unpack everything and set up**

The All-in-One PC will need power and internet either through Ethernet cable or WiFi. Ethernet (hard wired) is always the best choice but a strong WiFi connect will work as well. As this is an All-in-One PC nothing needs to be attached other than the scanner. One end is standard USB. This gets plugged into the touch screen. The other end looks similar to an Ethernet cable. This end plugs into the scanner. Plug in the mouse and keyboard as well.

**Power up**

Press the power button. It’s usually located on the right or left side of the screen. Some times it’s located on the bottom edge of the screen. The kiosk will start up and after a few moments it will start the setup process automatically. Have a key card handy as the kiosk will ask you to test the scanner. When it asks you to scan, just scan any card. If you don’t have your cards yet you can scan anything that has a bar code on it like a soda bottle or bag of snacks. Next the kiosk will ask for a code. We will give you this code. If you do not have it yet, call our support line at (866)739-9745. Once you enter the code the kiosk will also ask you to give it a nickname. This can be anything. That should be it but if there are any problems the kiosk will tell what they are. You should call our support line at (866)739-9745 if any issues arise.

**Send us your Kiosk’s Team Viewer ID**

All the kiosks come with Team Viewer installed on them. We use team viewer to provide support for the kiosks. The last step will be to send us the team viewer ID for your kiosk. First you will need to shut down the kiosk program. To do this, just press Alt+F4 on your keyboard. Now you will see the PC’s desktop. You should see an icon on the desktop for Team Viewer. Double click it and it will display the ID. Please call our support line at (866)739-9745 and give us that ID. Feel free to leave a voice mail if your call is not answered right away. You could also email it to [support@myseniorcenter.com](mailto:support@myseniorcenter.com). Restart the PC by clicking the start menu then power then restart.

**Finish up**

At this point you can unplug the keyboard and mouse and put them away somewhere safe. They will only be needed if support asks you to plug them in. The scanner came with a poster size insert with a bunch of barcodes on it. Save this as it could be needed for support in the future. You can shut the kiosk down after hours by simply pressing the power button. Turn it on again by pressing the power button. Everything will start up on its own.